## **FRC Outreach Guidelines**

The primary mission of FRC Outreach Ministry is to share the Gospel of Jesus Christ, and we are looking for people with the same mindset. Please read the following guidelines of being a volunteer of our ministry to make sure everyone that are volunteering in the ministry be safe and know how to conduct yourselves while assisting us at our designated sight. The instructions below will help you understand better our views on being a volunteer. Always come with a smile and a heart to serve.

- 1. All your valuables should be locked and hidden away in your car. Please do not leave them in sight. Try to avoid bringing a purse or pocketbook with you on site while volunteering.
- 2. For your safety, please always be mindful of your surroundings. Try to avoid being on your cell phones while serving
- 3. If you have to leave the site for any reason, please let someone know you are leaving, If you are finished for that day, let us know before you leave. If you are leaving for any other reason, try to go with someone else, but let someone know. Never leave by yourself. We will always stay within the group.
- 4. If you have to bring your child or children with you, please keep them close to you and not allow them to be playing or wondering off by themselves.
- 5. Do not judge or condemn." We are not there to look down on anyone. Many may have been hurt, abused, and/or molested and have not experienced the love of God. Do not allow yourself to carry anyone's burden you might come in contact with.
- 6. Please do not give money, or personal items to anyone, no matter what they may say. If approached by anyone asking for anything just say, "I am not allowed to give out personal items".
- 7. Never give out yours or anyone else full name, telephone number, work, or home address. If anyone ask you any questions about your personal life, give them a FRC card with the information on it. Tell them about our prayer line as well. Monday-Friday at 6 am. They are welcome to come on.

- 8. Do not let anyone use your cell phone, who is not a part of our team, (no exception) Please don't take your surroundings for granted. That's why it is best not to have a cell phone in sight.
- 9. Please, don't promise anyone anything, no matter how good your intentions may be.
- 10. When speaking with a person, listen to what they have to say. Show compassion. Even if the person wish to talk a long while. Don't make a person feel like you are not listening to them. Don't try to lecture a person or give advice. Be their listening ear.
- 11. When praying with or talking with a person, always allow two people present. One person pray and the other person be as a witness. Never pray with your eyes closed or pray a long prayer. Make sure you ask a person can you pray with them before praying. Also ask can you touch them before placing your hands on them. If they say no, don't get offended, remember we are there to serve them and be a blessing to them. Don't ever assume everyone wants prayer or wish to be touched. If you desire to be on our prayer team and not a member of FRC, please let the leader of the outreach ministry know. We don't want people walking up praying and laying hands on people that we are not aware of.
- 12. Please do not attempt to help in an emergency situation. Someone call 911.
- 13. If you drive, please always back into your parking spot. You never know when we might have to leave suddenly.
- 14. Do not give anyone we are serving, a ride in your car for any reason.
- 15. Smoking, alcohol, and drug use is prohibited while involved in any outreach ministry with FRC
- 16. Once we start with serving, no videos are allowed to be taken of the people that we serve, nor pictures. Please do not ask anyone that we serve can a picture be taken of them. This is prohibited at all times, PERIOD!
- 17. Dress Code Due to the location of outreach ministry at this time and to model a Christian witness, a dress code for outreach is necessary. We ask that you dress casually and comfortably. Please, no low-cut or revealing tops

or garments with revealing statements. Absolutely no "short-shorts". In cold weather seasons, please dress really warm, perhaps double clothing. We are only going to be out there to serve 1 hour and a half. As the weather permits. If it is raining, snowing or extremely cold, we will cancel for a later date.

18. If ever a problem may arise, please let the leader know and don't try to handle the situation yourself.